



Country:	POLAND (T&Cs apply to all Global Rent-a-Car airport and city rentals)		
Currency:	Euro/PLN. The price in PLN may differ depending on EUR exchange rate.		
Tax:	included		yes
Season:	1st of November 2020 until further notice (T&C's are subject to change any time). Vouchers with former T&C's will be accepted.		

CONDITION OF RENTALS IN POLAND

ITEMS	CHARGES	Incl. In rates Yes/No	Amount	Per Unit / per day	Specifications	Remarks
Mandatory Surcharges	Airport Surcharge	yes	-	-	-	-
	Road Tax/City Toll	yes	-	-	-	-
	Environmental Charge	yes	-	-	-	-
DRIVER & LICENCE Requirements	Winter tyres	yes	-	-	For Pick ups Dec 01st until Mar 20th the charge is already included in rates. For the period not mentioned above, the additional charge of 5 EUR per day will be applied.	
	Reservation	yes	-	-	In order to pick the car up, the main driver will need a passport or national ID card, driving licence and a credit card. All drivers must be at least 20 years old.	
	Min. Driver Age	no	-	-	All drivers must be at least 20 years old at the time of a pick-up for most car groups except of Premium and 9-seaters. All drivers under 25 years of age must pay a Young Driver charge of 10 EUR daily.	
	Max.Driver Age	no	-	-	For drivers in age from 70 years old the Senior driver fee of 10 EUR daily must be paid. The deposit might be doubled.	
	Driving licence	yes	-	-	All drivers must have their valid driving license issued minimum one year before the rent date. Driving license, accompanied by other valid ID document must be presented at the pick-up time. An international driving licence is additionally required in accordance with Polish law. ATTENTION: international driving licence is valid only if presented together with your original one.	
	Methods of payment	yes	-	-	All major credit cards (American Express, VISA Card, Master Card) with embossed digits are accepted. Debit cards and cash payments are not allowed. The validity of the credit / debit card may not be less than 6 months from the end of the rental period or according to the general conditions of the broker (booking provider). We will not accept prepaid, recharge or virtual credit cards - or any card on which the relevant characters are not raised (embossed). The name on the card should be complete, shortcuts are not accepted. The debit card is accepted if the customer buys Full Protection + fuel up-front option.	
Deposit	Passport or national ID card	yes	-	-	A passport (or ID for EU/Schengen citizens) will be required for identification purposes.	
	Security Deposit	no	-	per unit	The card will be used in order to block the deposit and must have enough available funds to cover a refundable deposit amount (which will be blocked on the card for maximum 30 days after the returning the vehicle). The bank issuing the card, not a rental company is responsible for releasing funds blocked under pre-authorization.	
	Tank Deposit	no	120 Eur/500PLN	per unit	Included in initial deposit (no separate deposit). In case if the customer purchases Full Protection at the rental desk or Prepaid Zero Excess Package, the tank deposit will be blocked.	

PROTECTIONS AND COVERS

ITEMS	CHARGES	Incl. In rates Yes/No	Amount	Per Unit / per day	Specification	Remarks
Compulsory Insurance	CDW (Collision Damage Waiver)	yes	-	-	Damage waiver insurance which covers damages caused by an accident, where your responsibility is limited to the amount of the excess and will depend on the group of the vehicle booked. The excess amount is between EUR 1000 and EUR 2000. The excess amount will be charged in case of a damage.	If, at the customer wish, the DEKRA expertise with an analyse of the value of the damages to the vehicle has to be provided - it is an extra cost of 65 EUR/350 PLN-, to be paid by the customer. * Important: All Insurance covers become invalid when it turns out that: -the person who drives the vehicle is not the main driver or an additional driver (registered in the rental office), -he/she is not authorized to drive the vehicle, -the person drives the vehicle under the influence of alcohol/drugs or intoxicated, -the person driving intentionally causes damage, -the car drives off-road, -the person drives the vehicle carelessly or fails to comply with traffic regulations. The covers do not apply to damage, loss or compensation: keys and all costs associated with the delivery of keys and opening the vehicle, fees for cleaning or damage to the interior of the car, including devastation, smoking in the vehicle, loss of the parking ticket (upon return), damage or loss of: child seat, GPS device, WIFI router or other additional equipment, loss or theft of the license plate, damaged or stolen vehicle documents, costs incurred in circumstances that violate the terms of the rental agreement or repair not approved by Global rent-a-car Poland. In the event of a collision, the driver must complete and provide a claim form. In the absence of notification of any damage, all Insurance covers become invalid.
	TW (Theft Waiver)	yes	-	-	This insurance covers theft risk, where your responsibility is limited to the amount of the excess. The excess amount is between EUR 1400 i EUR 2500.	
Road Assistance	Road assistance in a situation of a breakdown and complete immobilization of the vehicle	no	-	per day	Mechanical breakdown or traffic damage resulting immobilization of the vehicle	
Premium Road Assistance	Quick help on the road in case of basic issues.	no	Eur 8,-	per day	Roadside assistance services: battery jump-start or boosting, towing a car in case of putting the wrong fuel, flat tire, fuel delivery service when a vehicle runs out of gas.	
Mini-CDW	Tires and windscreen with zero deductible	no	Eur 15,-	per day	This type of insurance cancels your damage responsibility on tires and windscreen.	
MIDI - CDW	CDW and TP with zero deductible	no	Eur 17,-	per day	This type of insurance cancels your damage responsibility* caused by an accident as well as a theft risk . You can purchase this insurance while picking up the car. Tires and windscreen are not covered by this package	
Full Protection	SCDW (Super Collision Damage Waiver), tires & windscreen with zero deductible.	no	from Eur 20 to Eur 34	per day	This type of insurance entirely cancels your damage responsibility*. You can purchase this insurance while picking up the car. The Debit Card (Visa, Mastercard or American Express) is excepted when the customer adds the prepaid fuel option at the location. The deposit for all car groups is reduced to Eur 120,- with Full Protection and to 0 EUR with Full Protection and fuel up-front option. The amount depends on a car group.	
ZERO EXCESS PACKAGE	SCDW (Super Collision Damage Waiver), tires & windscreen with zero deductible.	yes	-	-	This type of insurance entirely cancels your damage responsibility*. You can purchase this insurance while booking up the car. In case of a prepaid Zero Excess product, the Debit Card (Visa, Mastercard or American Express) is excepted. The deposit for all car groups is reduced to Eur 120,-.	
PAI (Personal Accident Protection)	The Personal Accident Protection	no	Eur 10,-	per day	A type of a personal insurance, covering injuries caused by car accidents, both for the driver and the passengers of the rented vehicle up to 2500 Eur. Under this protection product you can claim for the financial cost up to 2500 Eur of the potential consequences resulting from your death or injury in a collision upon presentation of the documents confirming it.	Cover for medical expenses incurred as a result of injuries suffered, in the event of your death, if you ultimately remain partially or totally disabled from the consequences of the collision or incident.
Liability Insurance to third party	Insurance Policy Limit For Bodily Injury	yes	-	-	Maximum Amount: Eur 5 000 000,-	-
	For Property Damage	yes	-	-	Maximum Amount : Eur 2 000 000,-	-

ADDITIONAL EQUIPMENT AND SERVICES

ITEMS	CHARGES	Incl. In rates Yes/No	Amount	Per Unit / per day	Specifications	Free Sale/ On Request	Remarks
Driver	Young Driver Fee	no	Eur 10,-	per day	Must be applied for all drivers aged 20-24 years old.	free sale	
	Senior driver fee	no	Eur 10,-	per day	Must be applied for all drivers above 70 years old.	free sale	-
	Additional Driver Fee	no	Eur 7,5,-	per day	In case of more than 1 person authorized to drive the rented vehicle, an additional charge of EUR 5 for each additional driver per day will be charged. Age and driving licence validity criteria apply to all additional drivers.	free sale	
Refueling	Fuel up front	no	averager market value per liter		A prepaid fuel option. The customer can return the vehicle with an empty tank paying at the location the average market value per liter and a non-refundable administration fee (Eur 19). The fee for unused fuel is not refundable.	free sale	
Delivery & Collection	Hotel Pick-Up	no	Eur 50	per pick-up	Only in Warsaw, Krakow, Gdansk, Wroclaw, Rzeszow, Katowice, Poznan city locations.	on request	A hotel name, address and customer's phone number is required
	Hotel Drop-off	no	Eur 50	per drop-off	Only in Warsaw, Krakow, Gdansk, Wroclaw, Rzeszow, Katowice, Poznan city locations.	on request	
Out of Hours fee	Out of Hours Fee	yes	Eur 30,-	per transaction	The charge is applied when the customer is picking or returning the car out of the regular hours.	on request	A vehicle that is returned after hours will not be checked in until the next business
Special Equipment	Baby Seats (under 9 kg weight)	no	Eur 8,5,-	per day		on request	Limited availability
	Toddler Seats (9-36 kg weight)	no	Eur 8,5,-	per day		on request	Limited availability
	Infant Seats (over 36 kg weight)	no	Eur 8,5,-	per day		on request	Limited availability
	Child Booster Seats	no	Eur 8,5,-	per day		on request	Limited availability
	Navigation System (GPS)	no	Eur 10,-	per day		on request	Limited availability
	Wi-Fi	no	Eur 8,-	per day		on request	Limited availability
	Snow Chains	no	Eur 35,-	per day		on request	Limited availability
	Zip-Tie Tire Chains	no	Eur 25,-	per day		on request	Limited availability
	Phone holder, phone charger	no	Eur 7,5,-	per rental	A phone holder or a chone charger for the vehicle	on request	Limited availability
	Winter Tyres (pick ups outside period 1st of Dec until 20th of Mar)	no	Eur 5,-	per day		on request	-
Priority booking	Cut your queue time – for a quick pick-up, take the Fast Track to the Selected Counter	no	Eur 10,-	per rental	Priority booking in selected locations (Airports: Warsaw, Modlin, Katowice, Rzeszow, Wroclaw, Gdansk, Poznan,Krakow). Prepaid and pay on arrival options.	free sale	-
Returning the vehicle in dirty condition	Returning the vehicle in dirty condition exterior	no	12 Eur,-	per rental	The possibility of returning a car in dirty condition. The customer doesn't have to clean the exterior before returning the vehicle. Attention! It does not apply to the devastation of the vehicle.	standard	-
Ferry	Ferry	no	Eur 70,-	per rental	Only available for the European destinations. In case if the customer wishes to take the rented vehicle on a ferry, the main driver has the full responsibility for the damages made during the trip and all Insurance covers become invalid.	free sale	-
Driving Restrictions & One Ways	National One Way from Airport or City location	yes	do Eur 60,-	per rental	national one way rentals up to Eur 60,00 one way fee	free sale	-
	International One Way	no	od Eur 500,- do Eur 1000	per rental	Returning a car in a country other than Poland requires special arrangements. The fee will be determined based on distance and location. In the case of an unauthorized return in another country, the customer is charged a penalty of EUR 1500. Countries where the return of the vehicle is allowed with a fee of Eur 500 : Hungary - Budapest, Austria - Vienna, Czech Republic - Prague, Germany - Berlin, Dresden, Leipzig; with a fee of Eur 1000: Germany - Munich, Frankfurt, Cologne, Dortmund, Dusseldorf, Hanover, Hamburg, Italy-Venice, Milan. Important! The return is allowed only at the airports.	on request	-
	Cross Border Driving Restrictions zone I	no	Eur 60,-	per rental	Cars may be taken into the following countries: Germany, Slovakia, Czech Republic, A Cross Border Fee of Eur 60 (incl. VAT) per rental applies for driving abroad and the deposit held on the renter's credit card can be up to Eur 2.000.	free sale	-
	Cross Border Driving Restrictions zone II	no	Eur 100,-	per rental	Cars may be taken into the following countries: Austria, Hungary, Italy, Croatia, Slovenia,Lithuania, Switzerland, Liechtenstein, France, Spain, Portugal, Andorra, Monaco, Luxembourg, Belgium, Netherlands, Denmark, Norway, Sweden, Finland, United Kingdom, Ireland, Latvia, Estonia). A Cross Border Fee of Eur 70 (incl. VAT) per rental applies for driving abroad and the deposit held on the renter's credit card can be up to Eur 2.000.	free sale	Other countries conditions must be agreed before confirmation of reservation (the customer may be obliged to buy extra insurance). Vehicles must be returned in Poland.
	Cross Border Driving Restrictions zone III	no	To be agreed	per rental	Cars may be taken into the countries outside of the Schengen Area only with the permit of Global RAC Poland. The customer must inform the Renter minimum 72 H before the trip. The price to be agreed and will depend on a location and country.	on request	-
ADDITIONAL CHARGES AND ADMINISTRATION FEES							
ITEMS	CHARGES	Incl. In rates Yes/No	Amount	Per Unit / per day	Specifications	Free Sale/ On Request	Remarks
Extra cleaning - upholstery	Car upholstery laundrying	yes	do Eur 120,-	per rental	Applicable in case of dirty upholstery, with stains which cannot be cleaned using the vacuum cleaner.		
Extra cleaning Soft	Extra cleaning fee for dirty vehicles	yes	Eur 12,-	per rental	Charges for cleaning the vehicle's interior and outside if the vehicle is returned in a dirty condition that requires extra cleaning. Especially checked and required in winter time.		-
Delivery of driver's data to authorities	Delivery of driver's personal data in case of request from Polish authorities	yes	Eur 46,-	per case	Police, Road Transportation Inspection and Municipal Police requests, usually linked to the speed camera photos or cars parked in no parking zones. Also court issues.		
Delivery of driver's data to foreign authorities	Delivery of driver's personal data in case of request from foreign authorities	yes	Eur 58,-	per case	Police, Road Transportation Inspection and Municipal Police requests, usually linked to the speed camera photos or cars parked in no parking zones. Also court issues.		
Additional km	Every additional km over the limit	no	From Eur 0,14,-/0,60PLN	per km	Only for the bookings with the package Easy Drive. The limit is 200 km per day, for each km over the limit there will be an extra charge of Eur 0,14/ 0,60 PLN - Eur 0,23/1 PLN depending on a car category		
Lost parking ticket	In case, when the customer has lost a ticket or taken it with him, while leaving the car.	yes	Eur 30,-	per case			
Grace Period	Grace Period for car rental pick-up	yes	Eur 25,-	per hour	There is a 59 minute grace period for daily rentals. If the vehicle is picked-up within hours of the time it was rented on a subsequent day additional hourly charges will apply.		Additional cost of Eur 25 in case of a pick-up delayed more than 59 minutes
Grace Period	Grace Period for car rental drop-off	yes	od Eur 25,-	per hour	There is a 59 minute grace period for daily rentals. If the vehicle is returned within 2 hours of the time it was rented on a subsequent day additional hourly charges of 25 EUR will apply. If the customer doesn't return the vehicle until the 23:59 on subsequent day, the charge for an additional day of rental and the penalty for the unauthorized use of the vehicle will be applied (Eur 60,-)		Additional hourly cost of Eur 25 in case of a drop-off delayed more than 59 minutes. The charge for an additional day of rental will apply from 23:59 on a subsequent day of rental.
Refueling	Tank Conditions (full/full)	yes	Eur 3,- per liter	per liter	Any quantity of missing fuel will be refilled and invoiced to customer at the cost of approximately Eur 3,- per liter (12 Polish Zloties gross per one liter of fuel). There is no separate refuelling service charge.		-

Unauthorized Crossing of the Republic of Poland borders	Unauthorized Crossing of the Republic of Poland borders, zone I	no	Eur 250.-	per rental	Unauthorized (in advance) driving abroad or to countries not allowed, according to above list. In case of accident or service repairs additional costs may appear.	-
	Unauthorized Crossing of the Republic of Poland borders, zone II	no	Eur 350.-	per rental	Unauthorized (in advance) driving abroad or to countries not allowed, according to above list. In case of accident or service repairs additional costs may appear.	-
	Unauthorized Crossing of the Republic of Poland borders, zone III	no	Eur 2000.-	per rental	Unauthorized (in advance) driving abroad or to countries not allowed, according to above list. In case of accident or service repairs additional costs may appear.	-

These Terms and Conditions are dated

1st of November 2020

and signed by the supplier

Piotr Zięcik, President